

Service System Structural Proposals

**Background
&
Introduction**

Desired Outcomes for this Workshop

This weekend we hope to:

- **Help everyone to understand the proposals**
- **Help you get ready to facilitate discussions at home and help other members understand**
- **Receive input and feedback to help shape the future of the work**
- **Hear how these ideas might work in your local communities**
- **Work together to build a holistic service system**



Project Background

Commonly experienced, ongoing challenges in NA service:

- **Ineffective communication**
- **Insufficient resources**
- **Frustrated trusted servants**
- **Poor atmosphere of recovery in service meetings**



Project Background

- **Current system works for some, but not for many others**
- **Project adopted at WSC 2008**
- **Reaffirmed at WSC 2010**
- **The hope is to improve *all* services throughout our system**



Project Background

- **Current system designed to meet NA's needs in the 1970s**
- **Today NA is:**
 - **Larger - more than 58,000 weekly meetings**
 - **Present in 130+ countries**
 - **Faced with far different social/governmental attitudes toward addiction and recovery**

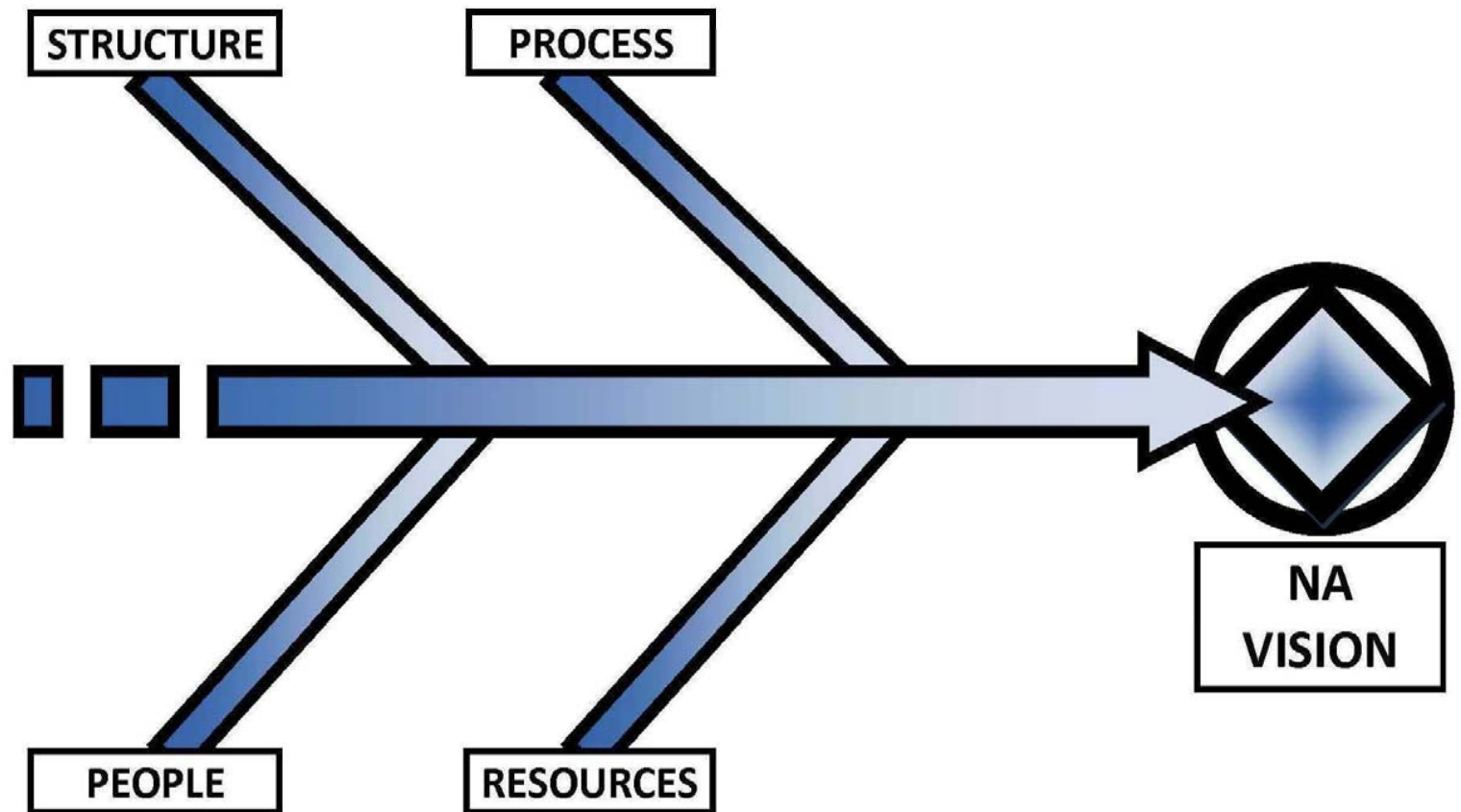


Project Background

- **NAWS restructured in the late 90s, but we haven't holistically examined local services – until now**
- **Current structure designed before the Twelve Concepts were published in 1992**
- **Our hope is for a system that more closely embodies the principles of the Twelve Concepts**



Elements of an Effective System



Process-Driven Structure

We must also consider our processes:

Planning

Effectively and efficiently carrying the message

Decision making

Reflecting the will of a loving Higher Power

Communication

Sharing information and ideas with each other and those outside NA

Training and Mentoring

Passing on our service experience

**More on these processes will come
in later versions of these proposals**





A Vision
for
NA Service

Our Vision
& the
Twelve Concepts

Creating a Common Vision

- **A focal point to guide and inspire us**
- **Based on the world services vision statement**
- **Unanimously approved at WSC 2010**





Български Eesti Nederlands मराठी தமிழ்
Bahasa Melayu বাংলা Türkçe Slovenèina
Українській Moldoveneasca English

Íslenska

中文

عربي

日本語

ಕನ್ನಡ

Afrikaans

Anglicized

हिन्दी

hrvatski

Svenska

Polski

فارسی

Brasileiro

Deutsch

मनपूरि

Bahasa Indonesia

Malti

A Vision for NA Service

All of the efforts of Narcotics Anonymous are inspired by the primary purpose of our groups. Upon this common ground we stand committed.

Our vision is that one day:

- Every addict in the world has the chance to experience our message in his or her own language and culture and find the opportunity for a new way of life;
- Every member, inspired by the gift of recovery, experiences spiritual growth and fulfillment through service;
- NA service bodies worldwide work together in a spirit of unity and cooperation to support the groups in carrying our message of recovery;
- Narcotics Anonymous has universal recognition and respect as a viable program of recovery.

Honesty, trust, and goodwill are the foundation of our service efforts, all of which rely upon the guidance of a loving Higher Power.

ਪੰਜਾਬੀ Norsk Русский Magyar Filipino
Ελληνικά Español اردو
Bahasa Indonesia Malti Italiano
ภาษาไทย Swahili

नेपाली
Suomalainen
Bosanski

עברית

Lietuviškai

Dansk

Slovak

Français

Frangais

A Vision for NA Service

TWELVE CONCEPTS FOR
NA SERVICE

1. To fully follow this primary purpose, the members of the service structure have joined together to create a service structure that coordinates and maintains services on behalf of the NA as a whole.
2. The final responsibility and authority for NA services rests with the NA groups.
3. The NA groups delegate to the service structure the authority necessary to fulfill the responsibilities assigned to it.
4. Effective leadership is highly valued in Narcotics Anonymous. Leadership qualities should be carefully considered when selecting trusted servants.
5. For each responsibility assigned to the service structure, a single point of decision and accountability should be clearly defined.
Group conscience is the spiritual means by which we invite God's help. All members of the service structure have equal rights for that body's decisions and should be allowed to fully participate in its decision-making processes.
6. Our service structure depends on the integrity and honesty of its members. Members are encouraged to carefully consider all viewpoints in their decision-making processes.
10. Any member of a service body can petition that body for the redress of a personal grievance, without fear of reprisal.
11. NA funds are to be used to further our primary purpose, and must be managed responsibly.
12. In keeping with the spiritual nature of Narcotics Anonymous, our structure should always be one of service, never of government.

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THE TWELVE CONCEPTS FOR NA SERVICE WERE MODELED ON AA'S TWELVE CONCEPTS FOR WORLD SERVICE, PUBLISHED BY ALCOHOLICS ANONYMOUS WORLD SERVICES, INC. AND HAVE BEEN ADAPTED SPECIFIC TO THE NEEDS OF NARCOTICS ANONYMOUS.

“A service system that could support this idea would be...?”



Moldoveneasca

Ελληνικά

Bahasa Melayu
Русский

Türkçe

Manipuri

Latviete

Tagalog

中文

Suomalainen

Bosanski

TWELVE CONCEPTS FOR NA SERVICE

日本語

MAGYAR

عربي

Portugues

हिन्दी

Anglicized

Deutsch

Svenska

Polski

Українській

Bahasa Indonesia

Dansk

اردو

1. To fulfill our fellowship's primary purpose, the NA groups have joined together to create a structure which develops, coordinates, and maintains services on behalf of NA as a whole.
2. The final responsibility and authority for NA services rests with the NA groups.
3. The NA groups delegate to the service structure the authority necessary to fulfill the responsibilities assigned to it.
4. Effective leadership is highly valued in Narcotics Anonymous. Leadership qualities should be carefully considered when selecting trusted servants.
5. For each responsibility assigned to the service structure, a single point of decision and accountability should be clearly defined.
6. Group conscience is the spiritual means by which we invite a loving God to influence our decisions.
7. All members of a service body bear substantial responsibility for that body's decisions and should be allowed to fully participate in its decision-making processes.
8. Our service structure depends on the integrity and effectiveness of our communications.
9. All elements of our service structure have the responsibility to carefully consider all viewpoints in their decision-making processes.
10. Any member of a service body can petition that body for the redress of a personal grievance, without fear of reprisal.
11. NA funds are to be used to further our primary purpose, and must be managed responsibly.
12. In keeping with the spiritual nature of Narcotics Anonymous, our structure should always be one of service, never of government.

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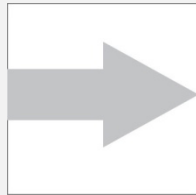
Nederlands

Brasileiro

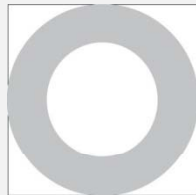
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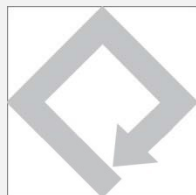
Foundational Principles



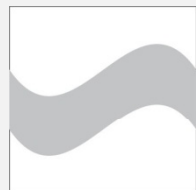
Purpose-Driven



Group-Focused



Geographically Defined



Flexible



Purpose Driven

Each service system unit meets a specific need or group of needs, and each unit's responsibilities are clearly defined and understood.



Group-Focused

The group support unit (GSU) in each model focuses on aiding the groups in their efforts to carry our message.



Flexible

Form should follow function, so each model offers ideas for optional or “intermediate” service bodies, which may be used if needed, but are not “mandated.”



Defined by Geographic Boundaries

Following established geographic boundaries for our service bodies where practical would:

- **Allow better interface with professional and legislative bodies,**
- **Make it easier for professionals and the general public to find and communicate with us.**



Submit your
input

Get project
updates

Have a local
workshop.

Join the
discussion
board.

Stay
involved –
and
encourage
others to
join the
process!



Call to Action!

General Timeline

Summer/Fall 2010 – First discussions & workshops

31 December 2010 – Input received

Early 2011 – Revise & re-release proposals

Late 2011 – Prepare for WSC

To stay involved, visit the project page at:

<http://www.na.org/servicesystem>

Wrap Up

Thank you!!

